

REGULATIONS

of the Regular Guest Card customer loyalty scheme at the IBCH PAS Guest Rooms in Poznan

A guest returning to IBCH PAS Guest Rooms in Poznan is the greatest honor for us. Everyone who is satisfied with our services and wish to use them in the future, may receive the Regular Guest Card.

I. General Provisions

The host of the Regular Guest Card customer loyalty scheme is the Institute of Bioorganic Chemistry, PAS in Poznan (further referred to as IBCH PAS), Noskowskiego St. 12/14, PL61704 Poznan.

The Regular Guest Card is addressed to those who wish to benefit from the discounts on accommodation at IBCH PAS Guest Rooms at Wieniawskiego 17/19 in Poznan.

II. Conditions for membership

1. The primary condition to become member of the scheme and receive the Regular Guest Card is to stay at IBCH PAS Guest Rooms and sign an appropriately filled-in application form for the Regular Guest Card, including the personal data and explicit consent for IBCH PAS to process personal data.
2. The record of visits registered on the card is held by the reception desk of the Guest Rooms, on the basis of the client's Regular Guest Card or the card's number, directly before the Client checks-in.
3. Every person of full age may take part in the scheme.
4. The Card is neither a credit card nor a debit card.
5. The Card shall remain valid indefinitely.

III. Terms and conditions of the REGULAR GUEST CARD customer loyalty scheme

1. The participants receive special, lower prices on accommodation services rendered at IBCH PAS Guest Rooms. The card authorizes its holder to benefit from the discount on hotel services (*on the price on a given day*).
2. The Guest acquires the discount on the accommodation price (on the price on a given day) at IBCH PAS Guest Rooms in the following way:

upon the second stay – a 5% discount is included,
upon the third and fourth stay – a 10% discount is included.
upon the fifth and every next stay – a 10% discount is included.

The discounts become rounded to one zloty, as shown in Attachment 1.

3. The mandatory condition to be fulfilled in order to receive discount is to give the card number upon submitting a reservation request via e-mail, by phone or in person. In the case of showing or declaring the Regular Guest Card after the fiscal receipt is printed out, the card holder shall not receive the discount. The discount shall not be applied retroactively.
4. The discount shall at once apply to a maximum number of 3 rooms, booked by the holder of the Regular Guest Card.
5. Upon reservations for more than 3 rooms, the discount may encompass the entire reservation, under the condition that the full reservation fee is paid by the Regular Guest in advance.
6. The discounts for holders of the Regular Guest Card apply only to reservation requests submitted directly to the Guest Rooms via e-mail, by phone or in person, they do not concern reservation requests submitted through reservation portals.
7. Becoming a member of the scheme takes place free of charge, on condition that these regulations are accepted.
8. The Regular Guest Card also entitles, if possible, to earlier, free of charge check-in on a given day, as well as to an extension of the hotel night until 3 PM, depending on the availability of vacancies.
9. Persons who already stayed at IBCH PAS Guest Rooms in 2019, and who at the same time join the loyalty scheme, may have their previous stays in 2019 assigned to their record on the Regular Guest Card.

IV. Personal data

1. By becoming a member of the loyalty scheme, the participant gives consent for the Institute of Bioorganic Chemistry, Polish Academy of Sciences in Poznan, address: Z. Noskowskiego 12/14, 61-704 Poznan; REGON 000849327 NIP 777-00-02-062, to process personal data in order to fulfill provisions of the Regular Guest Card loyalty scheme (pursuant to provisions of the Regulation (EU) 2016/679 of the European Parliament and of the Council of 27 April 2016 on the protection of natural persons with regard to the processing of personal data and on the free movement of such data, and repealing Directive 95/46/EC). Uczestnikowi przysługuje prawo do wglądu do swoich danych osobowych i ich aktualizacji bądź żądania ich usunięcia. The participants have the right to access to their personal data and amend them, or request do delete them.

V. End provisions

1. IBCH PAS reserves the right to introduce changes to the regulations of the Regular Guest Card royalty scheme. All the information on such changes, along with the currently binding regulations shall be published on the Institute's websites at www.ibch.poznan.pl, in the Guest Rooms section.
2. The discount resulting from the stipulations of the Regular Guest Card scheme shall not be combined with other discounts and special offers of the Guest Rooms.
3. Any remarks concerning the scheme shall be addressed to the following e-mail address: zpg@man.poznan.pl.
4. As for the matters not regulated with these regulations, the Host shall be the decisive party.
5. The aforementioned principles enter into force as of April 1st, 2019 until further notice.